



# ADSL Customer Activation Agreement

COMPANY/INDIVIDUAL INFORMATION (PLEASE COMPLETE FORM IN BLOCK CAPITALS)

Customer Name:			
Address:			
Landline No:		Mobile No:	

Sales Executive/ZAPP Agent	
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## BILLING / SITE INFORMATION (BILLS WILL BE PROVIDED ELECTRONICALLY – PAPER BILLS WILL COST AN ADDITIONAL €2 + VAT)

Contact Name:			
Telephone No:	1.	2.	e-mail:
Address:			
Notes/Bespoke Pricing:			

Electronic Billing: Yes  Current Internet Service: \_\_\_\_\_  
 Paper Billing:  (extra €2+VAT per month)  
 Line rental: Yes  Eircom Universal Account Number: \_\_\_\_\_

CLI Details for CPS: \_\_\_\_\_

CLI Detail(s) for ADSL \_\_\_\_\_ **Important:** Analogue line only, please note that the provision of incorrect phone number for ADSL may result in you incurring substantial extra cost and delay in provision of ADSL service!!

### SERVICES

Product	Self Install Cost	Monthly Cost	Product Details
<b>2MB Broadband</b> Tick Box <input type="checkbox"/>	€45	€24.99	<ul style="list-style-type: none"> <li>Bandwidth 2Mb / 256K</li> <li>10GB Traffic Transfer / month</li> <li>24:1 Contention Ratio</li> <li>Off peak local/national calls included</li> </ul>
<b>5MB Broadband</b> Tick Box <input type="checkbox"/>	€85	€29.99	<ul style="list-style-type: none"> <li>Bandwidth 5Mb / 384K</li> <li>20GB Traffic Transfer / month</li> <li>24:1 Contention Ratio</li> <li>Off peak local/national calls included</li> </ul>
<b>8 MB Broadband</b> Tick Box <input type="checkbox"/>	€85	€39.99	<ul style="list-style-type: none"> <li>Bandwidth 7.6Mb / 640K</li> <li>40GB Traffic Transfer / month</li> <li>24:1 Contention Ratio</li> <li>Off peak local/national calls included</li> </ul>

All Prices Are Ex VAT @ 21.5% - Onsite installation costs €190+VAT

### AGREEMENT

#### Zefone agreement

Completion of this Customer Activation Agreement form by the customer signifies the customer's acceptance of the Zefone.com ADSL and CPS Terms and Conditions. Zefone will not be bound by any term, condition or other provision preferred by the customer which is different from or in addition to the provisions of the ADSL Terms and Conditions (available at [www.zefone.com](http://www.zefone.com)) unless Zefone agrees by to such provisions in writing by an authorised Zefone.com employee. Zefone may accept or reject this offer, subject to the customer or at it's discretion and shall not be obliged to supply services to the customer unless and until Zefone accepts the offer in writing. **I agree to avail of the Zefone.com ADSL service for a minimum of 24 months from the date of activation. Cancellation charges apply. This Customer Activation Agreement also authorises Zefone.com to migrate the customers' Indirect Voice Service to Zefone.com.**

I have read the ADSL and CPS Terms and Conditions and agree to be bound by them.

I authorise Zefone.com to activate the above choices on my behalf. The above order will override any previous options on the service categories selected above. I am authorised to act on behalf of the company /household in this matter

Name: \_\_\_\_\_ Signature: \_\_\_\_\_

Position: \_\_\_\_\_ Date: \_\_\_\_\_



## ADSL Customer Activation Agreement

Direct Debit Mandate		Credit Card Details	
Sort Code	<input type="text"/>	Originators ID Number	<input type="text" value="303 738"/>
Name of Bank	<input type="text"/>	Originators Ref	<input type="text"/>
Bank Address	<input type="text"/> <input type="text"/> <input type="text"/>		
A/C Name (\$)	<input type="text"/>	Account Number	<input type="text"/>
Signature(s)	<input type="text"/>	Date	<input type="text"/>
<p>I Instruct you to pay direct debits from my/our account at the request of Zefone Ltd. The amounts are variable and may be debited on various dates. I understand that Zefone Ltd. may change the amounts and dates only after giving prior notice. I will inform the bank in writing if I wish to cancel this instruction. I understand that if any direct debit is paid that breaks the terms of this instruction the bank will make a refund.</p>		<p>I, the Cardholder Authorise my Credit/Debit card to be debited for the amount agreed with Zefone, I accept that the amounts will vary and that should I wish to cancel this arrangement I will inform my Bank in writing.</p>	

Please send complete form to:

**ADSL Provisioning**

**Zefone.com**

**Zefone House**

**Ballinrea,**

**Carrigaline**

**Co. Cork**

**Ireland**

*Or by fax to:*

**0818 411 000**

**For assistance call 1800 944 844**